

Norton Priory Museum and Gardens Membership Terms and Conditions – valid from March 2020

Norton Priory Museum Trust Ltd (Norton Priory Museum and Gardens) is a registered charity (No. 504870) and a company limited by guarantee (No. 1232182), incorporated on 3 November 1975, and is governed by its Articles of Association (Articles).

The objects of the Company as set out in the Articles of Association are to: Preserve, restore and improve the buildings, features, objects and gardens on the historic site of Norton Priory in Runcorn and to operate a museum interpreting the site and its history and to support the preservation and management of other historic sites in the area for the benefit of the public. Definitions - In these terms and conditions, the following words have the following meanings:

- Member means you and/or any other member of the Norton Priory Museum and Gardens Membership Scheme. These terms and conditions apply to all members.
- Membership Card means the card or cards provided to you by Norton Priory Museum Trust confirming that you are a member.
- Membership Fee means the money you have paid to Norton Priory Museum Trust to become a member.
- Membership Period means the date from which Norton Priory Museum Trust receives your Membership Fee to the date your Membership expires. This will usually be 12 months from the date that we receive your Membership Fee.

1. Your details

During your time as a Member we will collect information about you to personalise your experience of Membership. All information that you provide to Norton Priory Museum Trust will be processed and held in accordance with the EU General Data Protection Regulation (GDPR) and all other applicable UK and EU law. We may collect information about you in a variety of ways including, but not limited to:

- When you join as a Member;
- Each time you use your Membership card;
- When you make bookings for events;
- When you respond to Norton Priory Museum Trust emails.
- You agree that personal details provided to Norton Priory Museum Trust may be used for administrative purposes to fulfil your membership rights and provide membership services to you.
- You are responsible for informing us of changes to your personal details, such as change of address.
- We may collect, use and share Aggregated Data, such as statistical or demographic data for any purpose. Aggregated Data may be derived from your personal data but is not considered personal data in law as this data does not directly or indirectly reveal your identity.
- We will never share your data with a third party or organisation

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Registered Charity no: 504870

Registered Company no: 1232182



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2. Your Membership benefits

- Your Norton Membership gives you 12 months' entry to Norton Priory Museum and Gardens during opening hours.
- Individual Membership admits one named person only; Joint Membership admits two named people only; Family Membership admits up to 2 named adults and 3 children only. Any previous arrangements are now invalid.
- You **must** show your card at reception for entry, or you will be required to pay day admission.
- Your card is valid for one calendar year from date of purchase, as specified on your membership card.
- Membership gives you 10% off in the Museum and Walled Garden gift shops. Cards must be shown at time of payment.
- Membership gives you 15% off in the Museum Brooke café. Card must be shown at time of payment.
- Membership gives you discounted entry to selected Norton Priory events during opening hours, excluding charges for additional material.
- Membership gives you 10% off our Traditional Skills courses.
- Membership **does not** include entry into all special events or events run by third parties.
- Cards are for the use of the named person/persons only.
- Only one card will be issued per membership. A replacement fee of £6 will be made for lost cards.
- Admission to all sites is subject to availability.
- By purchasing a Membership you agree to take out your chosen Membership for one year. Refunds are **not** available under any circumstances. This does not affect your statutory rights.
- We reserve the right to change your Membership benefits at any change at any time. You will be informed of these changes.

3. Your Membership fee

- We will contact you shortly before the end of your Membership to let you know that your Membership will be due for renewal.
- If you fail to renew your Membership by the required date your Membership will be cancelled.
- Norton Priory Museum Trust Ltd reserves the right to terminate your Membership if in its reasonable opinion you behave in a way which is considered to be harassing, causing distress or inconvenience to staff, representatives or visitors, or you breach any of these terms and conditions.
- Subject to any statutory right to cancel (within the 14 day cooling off period), your Membership Fee is non-refundable once payment has been received by Norton Priory Museum Trust Ltd.
- Membership rights are not transferrable under any circumstances.